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**Original Research Report** 

#### Technologies and Utilization of E-Learning Awareness Among

# Vocational and Technical Education Students

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Abstract: The study investigated the awareness and utilization of e-learning technologies among vocational and technical education (VTE) students. A descriptive survey research design was used for this study, and the population consisted of 551 VTE students. A simple random sample of 62 VTE students was selected. The data collection instrument was a questionnaire. The reliability of the questionnaire was assessed using Cronbach's alpha analysis, and the reliability index was found to be within the acceptable limit of 0.70. An online survey using Google Forms was used to collect the data. The study tested two null hypotheses using binary logistic regression models based on age, department level of study, and devices owned. The data was analyzed using frequency, percentages, and mean. The major findings from the data analysis indicated that VTE students had an awareness and utilization rate of 84.8% for the e-learning website, 75.6% for Google Classroom, and 60.6% for smart boards and video conferencing. However, 24.4% of the students were still unaware of the Moodle Learning Management System and the Canvas e-learning platform at the University of Nigeria Nsukka. Based on these findings, it is recommended that VTE students receive proper training to effectively utilize the e-learning technologies available to them, which would aid in fostering creativity and innovation.

Keywords: Awareness, E-learning, Learning Management System, Online Learning

#### **1. Introduction**

E-learning has become a popular teaching strategy due to the rapid advancement of technology and internet infrastructure worldwide. It has proven to be transformative in overcoming challenges such as staff shortages, increased student numbers, limited teaching resources, and issues with time and space (Wang et al., 2021). Nworgu et al. (2014) defines e-learning as electronically aided learning and teaching methods that aim to generate knowledge based on the learner's unique experiences, practices, and knowledge. E-learning refers to the use of electronic devices to access educational content outside of a traditional classroom (Pei & Wu, 2019; Wang et al., 2021), typically in the form of online courses, programs, or degrees. Miller, Nwaekete, and Akiti (2016) distinguish e-learning as courses specifically delivered online, excluding television channels, DVDs, CD-ROMs, or video cassettes. E-learning, as described by Rasmitadila et al. (2020), encompasses instruction through the internet, blogs, online discussions, social media, as well as online materials, resources, and evaluations. It has been proposed as a substitute for in-person instruction and is believed to improve academic performance for both male and female students. To succeed in the contemporary e-learning environment, university students must possess self-control to manage their time and stay updated on computer and information and communication technology (ICT) knowledge (Purwanto, 2020). Video-based distance learning has been a popular form of e-learning since the 1990s, allowing two-way communication between different classrooms through remote imaging equipment.

Advancements in computers, software, and online applications have led to the use of modern machines in teaching and learning. These machines, including desktops, computers, laptops, tablets, iPhones, Androids, and various mobile phones, equipped with software programs, have made education less stressful and more engaging for both teachers and students (Babalola et al., 2019). The availability of internet learning technologies on the World Wide Web has facilitated communication, lecture delivery, assignment submission, and academic information exchange for technologically savvy institutions of higher learning (Ibukun, 2009). Consequently, educational institutions worldwide have become heavily reliant on the internet and online services to meet their operational demands. The University of Nigeria has already implemented e-learning platforms such as Google Classroom, Canvas, smart boards, and videoconferencing. However, many students still lack access to online teaching due to a lack of awareness and utilization. Additionally, there is a need to make e-learning content more interactive, demonstrate practical procedures in real situations, provide concise information, and offer 3D virtual tools that can facilitate learning with or without the presence of an instructor.

Vocational and technical education (VTE) is a specialized program designed to equip students with the knowledge, skills, and attitudes necessary for employability (Miller et al., 2016; Babalola et al., 2019). However, without effective adoption and adaptation of online information technology in the VTE curriculum, with a focus on e-learning, education's role in driving economic development and technological innovation cannot be sustained. The office setting has undergone significant changes and will continue to do so due to advancements in computers, the internet, and online platforms. Therefore, e-learning has emerged as a crucial tool for education, teaching, learning, and research in the 21st century. Online platforms and the internet are global computer networks that provide various information and communication services by connecting computers worldwide through routers and servers (Business Dictionary, 2016). These platforms enable the exchange of text, graphics, voice, video, and other computer applications. Video-based distance education is suitable for the contemporary educational environment and can provide two-way interaction, participation in



learning, class achievement, and levels of satisfaction comparable to face-to-face classes (Purwanto, 2020). To successfully implement e-learning in students' studies, it is essential for students to have prior IT knowledge, experience, and positive attitudes towards e-learning. Effective utilization of IT is also necessary when delivering e-learning-based components of courses to ensure student acceptance and success.

To support e-learning, university infrastructure needs to be sufficient, reliable, and capable of delivering the curriculum effortlessly. This includes the availability of IT resources such as video conferencing, audio and video plug-ins, user interfaces, network capacity, and security measures (Ghavifekr & Mahmoud, 2017). Students should have access to teaching slides, lecture notes, tutorial questions, online forums, online tests, videos, audios, and other materials that can be downloaded and retained as needed. Additionally, students should be able to easily submit assignments, ask questions to lecturers, and interact with their peers using the e-learning tools provided by colleges. Saba (2012) emphasizes the importance of self-efficiency and self-management in sustaining e-learning processes and increasing knowledge levels. The effectiveness of any e-learning model depends on the learner's usage, subjective norms, attitudes, and behavioral intentions. Factors such as gender, age, department, level of study, and device ownership may influence students' awareness and utilization of the University of Nigeria's e-learning platforms. However, Mesagan et al. (2022) found no significant gender effects in their study, suggesting that gender's impact on student learning and use of ICT resources remains a topic of ongoing debate. This study aims to investigate the awareness and utilization of various e-learning technologies among VTE students at the University of Nigeria, Nsukka.

#### 1.1. Statement of Problem and Rationale

The use of e-learning technologies in vocational and technical education and training (TVET) has garnered significant attention in recent years due to its numerous advantages for educators and students alike. However, there seems to be a lack of awareness and utilization of these technologies among Nigerian university students. This lack of awareness and utilization poses a significant challenge to improving the quality of education and training (Owo & Udoka, 2021). By addressing this research issue, we can contribute to the deployment of effective pedagogical strategies that promote the adoption of e-learning technologies in Nigerian universities. The findings of this study will illuminate the lack of awareness of e-learning technologies among VTE students at a Nigerian university, aiding in determining the extent of their utilization. This, in turn, will enable educators and institutions to develop appropriate strategies to promote their use among students.

#### 1.2. Purpose of the Study

The general purpose of this research is to investigate the awareness and utilization of e-learning technologies among vocational and technical education (VTE) students at the University of Nigeria, Nsukka. Specific purposes of the study are to determine:

- (a) awareness of the E-learning platforms of the University of Nigeria among VTE students
- (b) extent of utilization of E-learning platforms of the University of Nigeria among VTE students
- (c) factors influencing the utilization of E-learning platforms among VTE students

#### 1.3. Research Questions

The following research questions guided the study:

- (a) What is the VTE students' awareness of the e-learning platforms at the University of Nigeria?
- (b) What is the extent of VTE students' utilization of the e-learning platforms at the University of Nigeria?
- (c) What are the factors influencing the utilization of E-learning technologies by VTE students?

### 1.4. Hypothesis

Page | 152

H01: Awareness of the e-learning platforms of the University of Nigeria is not influenced by VTE students' variables (i.e., gender, age, department, level of study, and devices owned).H02: Utilization of the e-learning platforms of the University of Nigeria cannot be influenced by VTE students' variables (i.e., gender, age, department, level of study, and devices owned).

# 2. Materials and Methods

# 2.1. Design for the Study

The design of this study was a descriptive survey design. This design was used in accordance with the recommendations by Cohen et al. (2002).

# 2.1.1. Ethics Statement

The approval for this research project was issued by the Committee on Research Ethics at the Department of Home Economics and Hospitality Management Education, University of Nigeria. All participating students were required to provide online informed consent before completing the study questionnaire.

# 2.2. Area of the Study

The area of this study was the University of Nigeria, Nsukka (UNN), located in Enugu state in the South East geopolitical Zone of Nigeria. UNN operates over 100 academic departments across 15 faculties and offers over 80 undergraduate programs and 211 postgraduate programs across four campuses: Nsukka, Enugu campus (UNEC), University of Nigeria Teaching Hospital (UNTH) in Ituku-Ozalla, and the University of Nigeria Aba (UNAC) (Times Higher Education, 2023). The Nsukka campus houses the faculties of agriculture, arts, biological sciences, education, engineering, pharmaceutical sciences, physical sciences, social sciences, veterinary medicine, and vocational and technical education (VTE). The faculty of VTE was purposively selected based on accessibility and the high likelihood of housing students from various academic and technical disciplines, backgrounds, exposures, and experiences. Hence, the selected faculty was considered ideal and suitable for this study.

# 2.3. Population and Sample

The targeted population for this study is 551 students from five departments of the faculty of Vocational and Technical Education of the University of Nigeria, Nsukka, according to faculty administration yearly records. Based on the information obtained from the faculty administrative records, a proportionate sample was used per department. Simple random sampling was adopted to choose the final participants of this study, which is 62.

# 2.4. Instrument for Data Collection and Study Procedure

The researchers developed an instrument named "Utilization of E-learning Technologies among Vocational and Technical Education students of University of Nigeria, Nsukka (AUELTVTESUNN)," which aided data collection. Items of the instrument were drawn from relevant literature and documents that capture the elements of the Technology Acceptance Model (TAM) (Davis, 1989) and Theory of Reasoned Action (TRA) (Fishbein & Ajzen, 1975). Also, a





major component of the instrument benefited from the adaptation of an original instrument used by Buabeng-Andoh (2018). The AUELTVTESUNN comprises Sections A and B. Section A elicits respondents' personal information, while Section B contains 41 items on E-learning technologies, which is made up of four clusters – Cluster A, Cluster B, Cluster C, and Cluster D. Three experts in Computer and Robotics Education, Home Economics and Hospitality Management Education, and Measurement and Evaluation face-validated the instrument (AUELTVTESUNN). To determine the reliability of the questionnaires, a pilot test was administered to 20 respondents (students) in the Faculty of Education. As a measure of testing the internal consistency of the instrument, reliability was assessed by Cronbach's alpha analyses using the data collected from the trial testing. The reliability index was within the acceptable limit of 0.70.

#### 2.5. Data Collection Technique

An online survey (Google form) was used to collect this data. Ethical issues, such as required approvals, were obtained from the department to continue with this study. Respondents to the instrument were assured of the confidentiality of their responses.

#### 2.6. Data Analysis Technique

Descriptive statistics (frequencies and percentages) were computed to answer research questions one and two. Mean was used to answer research question three. The two null hypotheses tested in this study were evaluated using the binary logistic regression model. The binary logistic regression model, also called the logit model, is used when unordered choices in an instrument have only two outcomes, such as 'yes' or 'no'. The logit model allows for the exploration of factors influencing responses or a combination of responses (Apata, 2011). The logit model was considered appropriate for determining VTE students' awareness and utilization of the UNN e-learning platforms based on their gender, age, department, level of study, and devices owned. A p-value of > 0.05 led to the acceptance of the null hypotheses, while a p-value of <0.05 led to the rejection of the null hypotheses in the study.

#### 3. Results and Discussion

*3.1.* **Research Question 1:** What is the VTE students' awareness of the e-learning platforms at the University of Nigeria?

S/N	Items	% Disagree	% Agree	Remark
1	Are you aware of the Moodle Learning Management System of the University of Nigeria, Nsukka?	65.2	34.8	Disagree
2	Are you aware of the E-learning website of the University of Nigeria, Nsukka?	15.2	84.8	Agree
3	Are you aware of the use of Google Classroom as E-learning platform at the University of Nigeria, Nsukka?	24.4	75.6	Agree
4	Are you aware of Canvas as E-learning platform of the university of Nigeria, Nsukka?	73.1	26.9	Disagree

Table 1: Mean responses on VTE students' awareness of the e-learning platforms

			Nwadi et al.	_
5	Are you aware of SMART Boards as E-learning platform of the university of 39.4 Nigeria, Nsukka?	80.6	Agree	
6	Are you aware of video conferencing as E-learning platform of the university of 16.4 Nigeria, Nsukka?	83.6	Agree	Page   154

The criterion for agreement is from 75.6 % and above while the criteria for disagreement is below 75.6.%

According to Table 1, more than half of the respondents in this study disagreed with being aware of the Moodle Learning Management System (62.2%) and the Canvas e-learning platform (73.1%) at the University of Nigeria, Nsukka. On the other hand, over half of the respondents agreed to being aware of the e-learning website of the University of Nigeria, Nsukka (75.6%), Google Classroom (75.6%), Smart Board (80.6%), and video conferencing (83.6%).

*3.2.* **Research Question 2:** What is the extent of VTE students' utilization of the e-learning platforms at the University of Nigeria?

Table 2: Mean responses on	VTE students	' utilization of the e	-learning platforms

S/N	Items	% Never	% Often	% Very Often	Remark
	How often do you use the Moodle Learning				
7	Management System of the University of	59.1	31.8	9.1	Disagree
	Nigeria, Nsukka?				
8	How often do you use the e-learning website of the University of Nigeria, Nsukka?	31.8	51.5	16.7	Agree
	How often do you use Google Classroom as				
9	E-learning platform of the University of	19.0	20.6	60.4	Agree
	Nigeria, Nsukka?				
	How often do you use Canvas as E-learning				
10	platform of the University of Nigeria,	71.6	20.2	8.2	Disagree
	Nsukka?				
	How often do you use SMART board as				
11	E-learning platform at the University of	8.5	22.2	69.3	Agree
	Nigeria, Nsukka?				
	How often do you use video conferencing as				
12	E-learning platform at the University of	4.7	31.7	63.6	Agree
	Nigeria, Nsukka?				

According to Table 2, more than half of the respondents in this study disagreed with the utilization of the Moodle Learning Management System (59.5%) and the Canvas e-learning platform (71.6%). However, over half of the respondents agreed with the utilization of the e-learning website, Google Classroom, Smart board, and video conferencing at the University of Nigeria, Nsukka. Therefore, the majority of VTE students at the University of Nigeria, Nsukka utilize the e-learning website, Google Classroom, Smart board, and video conferencing, but not the Moodle Learning Management System and Canvas at the university.

*3.3.* **Research Question 3:** What are the factors influencing the utilization of E-learning technologies by VTE students?

**Table 3:** Mean responses on factors influencing the utilization of E-learning technologies by VTE students

students					
S/N	Perceived usefulness: Use of e-learning will:	% Unknown	% Disagree	% Agree	Remark
5	Enable me accomplish tasks more quickly	25.8	3	71.2	Agree
6	Enhance effectiveness of my learning	22.7	4.5	72.8	Agree
7	Increase my productivity	21.2	10.6	68.2	Agree
8	Improve my academic achievement	6.1	12.1	81.8	Agree
	Perceived ease of use:				
9	I find it easy to use the e-learning platforms	29.2	23	47.7	Disagree
10	I effortlessly interact with the and e-learning platforms	30.3	33.3	36.4	Disagree
11	I am skilful at using the and e-learning platforms	27.3	27.3	45.5	Disagree
12	I have control over the and e-learning platforms	28.8	48.4	22.8	Disagree
13	I have the required knowledge to use the and e-learning platforms	21.2	21.2	57.6	Agree
	Attitude:				
14	I look forward to those aspects of my study that requires the use of and e-learning platforms	13.6	9.1	77.3	Agree
15	I like learning on the e-learning platforms	22.7	24.2	53	Agree
16	I have positive feelings towards the use of the e-learning platforms	16.7	10.6	72.8	Agree
	Subjective norms:				
17	My lecturers influence me to use the e-learning platforms	19.7	28.8	51.5	Agree
18	My lecturers support me to use the e-learning platforms	21.2	25.8	53	Agree
19	My lecturers support the use of e-learning platforms	19.7	16.6	63.7	Agree

International Journal of Home Economics, Hospitality and Allied Research (ISSN: 2971-5121)



	Denavioral intention.					
20	I intend to acquire skills to use the e-learning platforms	12.1	18.2	69.7	Agree	
21	I would readily use the e-learning platforms	12.1	12.1	75.8	Agree	Page   156
22	I expect to continue using the e-learning platforms in the future	15.2	12.1	72.7	Agree	1056   190
23	I plan to use the e-learning platforms in my future studies and work	13.6	13.6	72.8	Agree	

The criterion for agreement is from 50% and above while the criteria for disagreement is below 50%

According to Table 3, VTE students agreed that perceived usefulness, attitude, subjective norms, and behavioral intention are factors that influence the utilization of E-learning technologies. This agreement was above 50%. However, they disagreed on the factor of perceived ease of use, which was below 50%.

*3.4.* **Hypothesis one (H0**<sub>1</sub>): Awareness of the e-learning platforms of the University of Nigeria is not influenced by VTE students' variables (i.e., gender, age, department, level of study, and devices owned).

To test the null hypotheses, the mean responses of the instrument were collated and used for analysis to obtain results of the significance or otherwise, of mean differences, based on respondents' variables (i.e., gender, age, department, level of study, and devices owned). The obtained results were presented in Tables.

**Table 5:** Results of mean differences analyses (based on personal characteristics) on responses of VTE students' awareness of the e-learning platforms

Variable	Groups	Mean scores	Levene statistics (Sig.)	Sig.	Test	Remarks
Gender	Male Female	.7000 .5543	.209	.100	t test	Not significant
	15-17 years	1.0000				
A go	18-20 years 21-23 years	.5556 .6458	.559	.144	ANOVA	Not significant
Age	24-26 years 27-29 years	.4706 .8000	.339	.144		
	30+ years	1.0000				
	Agricultural Education Business Education	.5385 .7778				
	Comp. & Rob. Educ.	.7500			One-way	
Department	Ind. Tech. EducationHomeEconomicsHospitalityManagement	.5000 .5606	.088	.270	ANOVA	Not significant
	Education					

Nwadi et al.



Nwadi et al.

Level study	of	100 level 200level 300level 400level		.5769 .4444 .8500 .5735	.481	.042	One-way ANOVA	Significant: 300>400>200	
Devices owned		Smartphone Personal (PC)/Laptop	Computer	.6058 .4444	.280	.180	t test	Not significant	Page   157

ANOVA = Analysis of variance | N = 66

Responses of VTE students on their awareness of the e-learning platforms in UNN did not vary by gender, age, department, and devices owned. However, level of study influenced awareness of the e-learning platforms in UNN as 300 level students had the highest awareness which significantly varied with the awareness of 400- and 200 level students. Hence, there is a significant influence of the level of study on VTE students' awareness of the E-learning platforms of the University of Nigeria.

3.5. Hypothesis two (H0<sub>2</sub>): Utilization of the e-learning platforms of the University of Nigeria cannot be influenced by VTE students' variables (i.e., gender, age, department, level of study, and devices owned).

**Table 6:** Results of mean differences analyses (based on personal characteristics) on responses of VTE students' utilization of the e-learning platforms

Variable	Groups	Mean scores	Levene statistics (Sig.)	Sig.	Test	Remarks
Gender	Male Female	.9000 .5761	.209	.047	t test	Significant: Male > Female
	15-17 years	2.0000	.760			
Age	18-20 years 21-23 years	.6667 .6875		.301	<i>t</i> test Not significant	
C	24-26 years 27-29 years	.6176 .7000				C
	30+ years	.0000				
Department	Agricultural Education Business Education Comp. & Rob. Educ. Ind. Tech. Education Home Economics and Hospitality Management Education	.8462 .6111 .7500 1.2000 .5303	.010	.147	One-way ANOVA	Not significant
Level of study	100 level 200 level 300 level 400 level	.6923 1.1667 .7000 .5294	.327	.046	One-way ANOVA	Significant: 200>400
Devices owned	SmartphonePersonalComputer	.7212 .2222	.094	.015	t test	Significant

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(PC)/Laptop

#### ANOVA = Analysis of variance | N = 66

Responses of VTE students on their utilization of the e-learning platforms in UNN did not vary by gender, age, and department. However, the level of study and devices owned influenced the utilization Page | 158 of the e-learning platforms in UNN. 200-level students had the highest mean utilization scores, which were significantly different from the scores of the least group (i.e., 400-level students). Therefore, the level of study and devices owned significantly influence VTE students' utilization of the e-learning platforms at the University of Nigeria.

Based on the findings of this research, more than half of VTE students disagreed with being aware of the Moodle Learning Management System and Canvas e-learning platform at the University of Nigeria, Nsukka. Over half of the respondents agreed that they were aware of the e-learning website of the University of Nigeria, Nsukka, as well as Google Classroom, Smart Board, and video conferencing. Therefore, the majority of VTE students at the University of Nigeria, Nsukka are aware of the e-learning website but unaware of the Moodle Learning Management System and Canvas e-learning platform. This finding is consistent with the findings of Bubou and Job (2022), Shu'ara (2020), and Patra et al. (2021), who revealed that awareness contributes to individual innovativeness, self-efficacy, and e-learning readiness among students. More than half (59.1%) of VTE students disagreed with the utilization of the Moodle Learning Management System and Canvas e-learning platforms at the University of Nigeria, Nsukka. In contrast to their responses on awareness, over half of the respondents (68.2%) agreed that they utilize the e-learning website, Google Classroom, Smart Board, and video conferencing at the University of Nigeria, Nsukka. Therefore, the majority of VTE students at the University of Nigeria, Nsukka utilize the e-learning website, Google Classroom, Smart Board, and video conferencing, but not the Moodle Learning Management System and Canvas e-learning platform. This finding aligns with the perspectives of David et al. (2021) and Miller et al. (2016), who emphasize the assessment of e-learning software facilities for skills acquisition by students. Furthermore, VTE students agreed that perceived usefulness, attitude, subjective norms, and behavioral intention are factors that influence the utilization of e-learning technologies. However, they disagreed on the factors of perceived ease of use. This finding is consistent with the viewpoints of Apata (2011) and Eze et al. (2020), who support these factors as influences in the use of e-learning facilities by students. Therefore, perceived usefulness, attitude, subjective norms, and behavioral intention are factors that influence the utilization of e-learning technologies by VTE students. The research and policy implications of e-learning technologies among VTE students are substantial. To fully benefit from e-learning, students must possess the proficiency to use e-learning technologies and the accompanying equipment (Eze et al., 2021). Technological proficiency, equipment capacity, user satisfaction, and motivation are crucial elements of e-learning readiness (Shdaifat et al., 2020). The implementation of e-learning has the potential to revolutionize TVET by improving its accessibility, inclusivity, and diversity (Bappa-Aliyu, 2012). E-learning platforms offer a wide range of multimedia resources that cater to different learning styles, enhancing the engagement and practicality of TVET subjects. Introducing e-learning into TVET programs has significantly increased the employability of graduates from these institutions. Factors such as the compatibility between tasks and technology, as well as the success of information systems, positively influence students' willingness to embrace e-learning resources (Ugwuanyi et al., 2019; Mesagan et al., 2021). However, there is a need to improve the accessibility and utilization of e-learning resources in the instruction and acquisition of





vocational subjects in universities. Institutions offering online education may struggle to keep up with the rapid pace of technological progress and ensure the availability of current e-learning tools and platforms to students. The proficiency of lecturers and instructors in effectively using e-learning materials and platforms is crucial. Insufficient training and support for educators can hinder the successful integration of e-learning in VTE. TVET institutions often face challenges in setting up the necessary technical infrastructure to support e-learning, including reliable internet connectivity and suitable hardware. The high costs associated with infrastructure and e-learning materials can also be a significant concern to adopting e-learning in VTE (Bappa-Aliyu, 2012; Shdaifat et al., 2020). Thus, efficient academic leadership, clear institutional policies, and strategic educational planning are all essential for the successful incorporation of e-learning materials and platforms in VTE for students.

#### 4. Conclusion

The majority of VTE students at the University of Nigeria, Nsukka are aware of e-learning websites such as Google Classroom, Smart Board, and Video Conferencing. However, they are unaware of the university's Moodle Learning Management System. While VTE students make use of e-learning websites, such as Google Classroom, Smart Board, and Video Conferencing, they do not utilize the Moodle Learning Management System. Factors such as perceived usefulness, attitude, subjective norms, and behavioral intention influence VTE students' utilization of e-learning technologies for their learning. It is important to conduct proper sensitization to create awareness among staff, lecturers, and students about the UNN e-learning platforms. The administration should also organize proper training for students, lecturers, and all staff to enable them to effectively utilize the e-learning technologies available to them.

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#### **Conflict of Interest**

The authors declare no conflict of interest.

#### **Authors' Contributions**

The study's conceptualization, methodology, writing, data collection, analysis and revision were equally performed by CLN, BIA and ECE.

#### **Data Availability Statement**

The dataset used for this study is available on request. For further inquiries can consult the authors.

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